
First Book Marketplace Order #7001691075

4 messages

First Book Marketplace <help@firstbook.org>

Mon, Mar 24, 2025 at 1:00 PM

To: Roseann Rosen <lindah1016@gmail.com>, Roseann Rosen <roseannrosen5@gmail.com>



First Book Marketplace Order #7001691075

Please review your order details and the important information below. Thanks for being a part of First Book's diverse community of over 550,000 educators and program leaders supporting kids in need. Every time you make a purchase, you're also supporting First Book's mission of creating educational equity by empowering and equipping educators like you!

Important Information:

1. If you notice a mistake in your order details below (e.g., an incorrect shipping address), please visit the 'My Orders' section of your 'My Account' page to cancel and replace your order ASAP. After your order has transferred to 'Warehouse Processing' status (typically a few hours after your order is placed online when paying with a credit card), we can no longer guarantee cancellation, but can reach out to our warehouse to attempt to manually cancel your order before it ships. To cover the additional warehouse costs passed along to First Book in these cases, a cancellation fee of 12% of the order subtotal (plus tax if applicable) will be assessed. Please note: the First Book Marketplace cannot ship items to a PO Box address.

2. Please allow up to **20 business days for delivery** from the date First Book receives payment for your order. We appreciate your patience while we prepare and ship your order. Please be aware that large orders may ship freight and take longer than 20 business days to arrive. If your order ships freight, our freight carrier will call you directly to set up a delivery time and discuss any delivery requirements. Certain

Order Questions?

FAQs: www.fbmarketplace.org/faqs

Call: 1-866-READ-NOW

Email: help@firstbook.org

Hours: M - F, 9am - 5pm ET

Paying With a Check?

We will hold your order for up to 30 days while we wait to receive your check/money order. If we do not receive your check within this time frame, your order will be automatically canceled. Please reference your First Book order number and send your check (made payable to "First Book") to the lockbox address listed below:

PNC Bank
C/O First Book
Lockbox Number 826769
312 W. Route 38
Moorestown, NJ 08057

Paying With a Purchase Order?

items that ship from third party vendors and orders shipping to U.S. territories may take additional time for delivery.

3. Your order may arrive in multiple shipments and we will let you know as your items ship. When paying with a credit card, you may see separate charges as different items from your order ship.

4. If there are any digital products in your order you will receive a separate email with your access code(s) and/or redemption instructions after payment for your order has been received and processed.

We will hold your order for up to 30 days while we wait to receive your purchase order (PO). If we do not receive your PO within this time frame, your order will be automatically canceled. A valid PO must include a signature, date, and your First Book order number. First Book does not accept blanket POs; a unique PO must be created for each order you place. As your institution's representative, you will be responsible for payment. If your accounts payable office needs a quote or an invoice to create a PO, please provide them with this order confirmation email.

Please email your signed PO as an attachment to

purchaseorder@firstbook.org

Your Order #7001691075

Placed on Mar 24, 2025, 3:59:12 PM

Billing Info

Linda Hess
LINDA HESS
PO BOX 6951
LAGUNA NIGUEL, California, 92607-6951
United States

T: (949) 292-3620

Shipping Info

Madison Stevens
RH Dana Elementary School
[24242 LA CRESTA DR](#)
DANA POINT, California, 92629-2561
United States

T: (949) 496-5784

Payment Method

Credit Card

Credit Card Type MasterCard
Credit Card Number XXXX-1482

Shipping Method

Flat Rate Shipping (Not Applied to Book Bank)

Items	Qty	Price
The Dot SKU: 133839	50	\$195.00
Elephant & Piggie: There is a Bird on Your Head! SKU: 115515	78	\$374.40
Elephant & Piggie: Waiting is Not Easy!	65	\$312.00
	Subtotal	\$2,150.85
	Shipping & Handling	\$0.00
	Tax	\$166.69
	Grand Total	\$2,317.54

Items	Qty	Price
SKU: 114674		
Magic Tree House #35: Camp Time in California SKU: 139081	62	\$223.20
The Wild Robot SKU: 120408	59	\$221.25
El Deafo SKU: M114055	53	\$333.90
Wonder SKU: M7580	51	\$351.90
Elephant & Piggie: The Thank You Book SKU: M13056	29	\$139.20
	Subtotal	\$2,150.85
	Shipping & Handling	\$0.00
	Tax	\$166.69
	Grand Total	\$2,317.54

Thank you for shopping at the First Book Marketplace and for the amazing work you do for kids and families in your community every day!

VISIT US: www.fbmarketplace.org

CONTACT US: 1-866-READ-NOW | help@firstbook.org

First Book is a 501(c)(3) nonprofit that exclusively supports educators and program leaders serving children in need. Books and resources purchased or received from First Book may not be resold for any purpose whatsoever. Any violation of this policy may result in legal action. Please refer to First Book's [eligibility FAQs](#) page to learn more about the types of schools and programs we support. First Book cannot guarantee cancellations or adjustments to orders once they have been transferred to our warehouse for processing. In order to continue our mission, the First Book Marketplace cannot accept returns and all sales are final (including orders for digital products).

Roseann Rosen <roseannrosen5@gmail.com>
To: Linda Hess <lindah1016@gmail.com>

Mon, Mar 24, 2025 at 1:03 PM

Thank you!
[Quoted text hidden]

Linda Hess <lindah1016@gmail.com>

Mon, Mar 24, 2025 at 2:02 PM